



# HEYTEA

## 喜茶



A Seasonal Line of Ready-to-  
drink Herbal Wellness Beverages

A N e w P r o d u c t S e r i e s o f H e y t e a

### Team Octopus

ZHOU Yifan, Chen Wenbo, Jin Tianyang, Hong Fujun,  
Sun Yichu, Tan Ziyi, Chen Meihan, Wang Yilin



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# 1.1 Concept



A Collaborative Series between  
HEYTEA and the Centuries-old  
Herbal Brand, Tongrentang

## Briefing

A seasonal line of ready-to-drink herbal wellness beverages

## Location

Shenzhen

## Philosophy

Drink for joy today, nourish for tomorrow





# 1.2 Product Line & Pricing

Spring

Summer

Autumn

Winter

Vitality Blend  
本味养

Cooling Blend  
草木悦

Moisturizing Blend  
润生序

Rejuvenation Blend  
元气盏

Strengthens the Spleen and Combats Dampness (健脾祛湿)

Reduces Internal Heat and Refreshes the Body

Moistens the Lungs and Relieves Lung Dryness

Rejuvenation Blend Nourishes Blood and Energy

## INGREDIENTS

### SPRING

党参、北芪、薏米  
(Codonopsis Pilosula, Astragalus, and Coix Seeds)

### SUMMER

绿豆、薄荷、莲子  
(Mung Beans, Mint, and Lotus Seeds)

### AUTUMN

竹蔗、茅根、雪梨  
(Sugarcane, Imperata root, and Pear)

### WINTER

红枣、桂圆、枸杞  
(Red Dates, Ogan, and Goji Berries)



01 INTRODUCTION

# 1.2 Product Line & Pricing

## Core Selling Points

Great Taste with Wellness, Seasonal Relevance, and Bottled Convenience

### Modernize Traditional Chinese Medicine

Time-honored  
Herbal Remedies



Convenient,  
Delicious Drinks

Up to

**50%**

Authentic Herbal  
Ingredients

Brewed Using  
Traditional  
Methods



**Painless  
Wellness**

## Price

A richer, more filling *Shake* priced at **RMB 15**

A lighter, more refreshing *Lite* option priced at **RMB 7**



# 1.3 Competitors

## Products with Therapeutic Benefits



### Beijing Tong Ren Tang Five-Black Herbal Blend

**Feature:**

Five Black Herbal Ingredients;  
“Root-based Hair Nourishing” Effects

**Advantages:**

Big Brand Endorsement; Low Price

**Price:** ¥68/500g



### Jiangzhong Monkey Head Mushroom Rice Porridge

**Feature:**

Mushroom with 10+ Herbal Ingredients;  
Stomach Care, Meal Replacement

**Advantages:**

Symbol Link and Strong Consumer Trust

**Price:** ¥169/900g



### Whole Ginseng Root Infused Plant-Based Beverage

**Feature:**

A Whole Ginseng Root Displayed;  
A Striking Visual Cue of Medicinal Effect

**Advantages:**

The Visual Impact is Effective for MKT.

**Price:** ¥19.8/Bottle

# 1.3 Competitors

## Products with Flavourful Attributes



### Jiangzhong Rose and Lotus Seed Wellness Beverage

**Feature:**

Delicate Aroma of Rose and Lotus Seeds;  
Linked to Nourishment

**Advantages:**

Great taste; Portable Packaging.

**Price:** ¥49.9/10 Bottles



### Qingshang Loquat and Petite Pear Herbal Drink

**Feature:**

Soothing Taste; High Pear Juice Content

**Advantages:**

Great Taste with Non-herbal Formula;  
Low Psychological Barrier.

**Price:** ¥29.9/10 Bottles



### AUNTEA JENNY 沪上阿姨

### Aunt Shanghai Five-Black Wellness Drink

**Feature:**

Black Botanicals — Rooted in Traditional  
Hair Care, with Deep, Satisfying Flavor.

**Advantages:**

Great Taste; Freshly Made Preparation.

**Price:** ¥19/Bottle

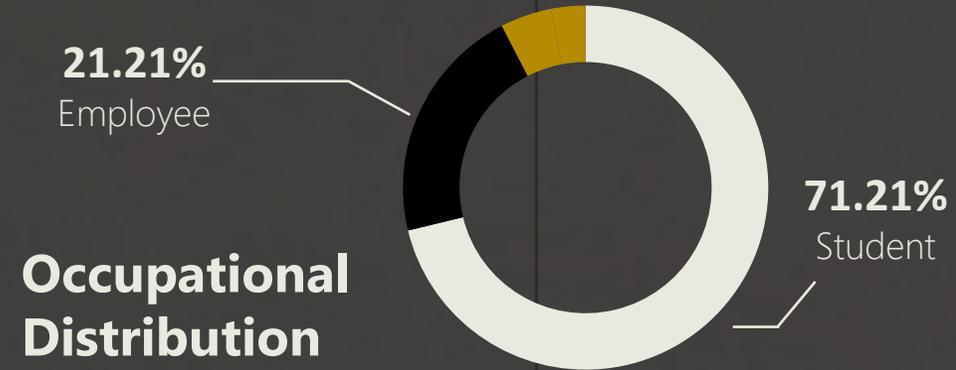


# 2.1 Descriptive Analysis

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Valid Questionnaires

Preference  
Beverages with  
**Health Attributes**  
Sugar-reduced, Pure Tea, Vitamin-rich



## Measurement Quality Assessment

### Reliability Testing Results

Alpha Test					
Metric	raw_alpha	std.alpha	G6(smc)	average_r	
Value	0.77	0.79	0.81	0.35	
Metric	S/N	ase	mean	sd	median_r
Value	3.7	0.03	3.9	0.61	0.33
95% Confidence Boundaries			Lower	Alpha	Upper
Feldt			0.71	0.77	0.83
Duhachek			0.71	0.77	0.83

### Validity Testing Results

Overall MSA = 0.77

MSA for each item:

Item	Concept	Heytea	Bottled	Tongrentang
MSA	0.72	0.82	0.75	0.83
Item	Four Seasons	Pricing	Purchase	
MSA	0.81	0.72	0.73	

Bartlett result

Chisq: 239.6111      P.value: 4.964275e-39      Df: 21

# 2.2 Linear Regression

## A. Model with ALL Variables

**Dependent Variable:**  
Purchase Intention  
**Independent Variables**

Age+ City Tier+ Consumption Frequency+ Acceptable Price+ Health Behavior+ Health Attributes+ Touch Level+ Concept+ Heytea + Bottled+ Tongrentang +Four Seasons+ Pricing

Variable	Estimate	Std. Error	t value	Pr( t )
(Intercept)	-1.464412	0.363030	-4.034	9.77e-05 ***
Age	0.360195	0.070878	5.082	1.42e-06 ***
City Tier	0.183245	0.039798	4.604	1.05e-05 ***
Consumption Frequency	0.008302	0.032262	0.257	0.797373
Acceptable Price	-0.177391	0.046779	-3.792	0.000237 ***
Health Behavior	0.367035	0.096012	3.823	0.000212 ***
Health Attributes	0.079556	0.138642	0.574	0.567178
Touch Level	-0.099083	0.045963	-2.156	0.033136 *
Concept	0.429972	0.049748	8.643	3.15e-14 ***
Heytea	0.035098	0.055474	0.633	0.528159
Bottled	0.019553	0.043890	0.445	0.656783
Tongrentang	0.164334	0.071751	2.290	0.023777 *
Four Seasons	0.262774	0.081710	3.216	0.001678 **
Pricing	0.206824	0.050293	4.112	7.27e-05 ***

**F-statistic**

**31.88**

**Adjusted R-squared**

**0.754**

**p-value**

**< 2.2e-16**

# 2.2 Linear Regression

## B. Model removed Insignificant Variables

**Dependent Variable:**

Purchase Intention

**Independent Variables**

Age+ City Tier+ Acceptable Price+ Health Behavior+ Touch Level+ Concept+ Heytea + Bottled+ Tongrentang +Four Seasons+ Pricing

Variable	Results			
	Estimate	Std. Error	t value	Pr( t )
(Intercept)	-1.37886	0.32511	-4.241	4.40e-05 ***
Age	0.36752	0.06886	5.337	4.53e-07 ***
City Tier	0.18250	0.03942	4.630	9.34e-06 ***
Acceptable Price	-0.17649	0.04616	-3.784	0.000242 ***
Health Behavior	0.36628	0.09526	3.845	0.000194 ***
Touch Level	-0.09494	0.04491	-2.114	0.036569 *
Concept	0.43590	0.04838	9.011	3.87e-15 ***
Heytea	0.03765	0.05244	0.718	0.474135
Bottled	0.01560	0.04309	0.362	0.717929
Tongrentang	0.16809	0.07042	2.387	0.018555 *
Four Seasons	0.25019	0.07726	3.238	0.001555 **
Pricing	0.20573	0.04979	4.132	6.68e-05 ***

**F-statistic**

**38.17** ↗

**Adjusted R-squared**

**0.7573** ↗

**p-value**

**< 2.2e-16**

# 2.2 Linear Regression

## C. Analysis of Significant Variables in Model B



### Age

Older individuals may be more interested in health preservation

Compared with students, professionals may show greater interest



### Permanent City Tier

More willing to accept new things

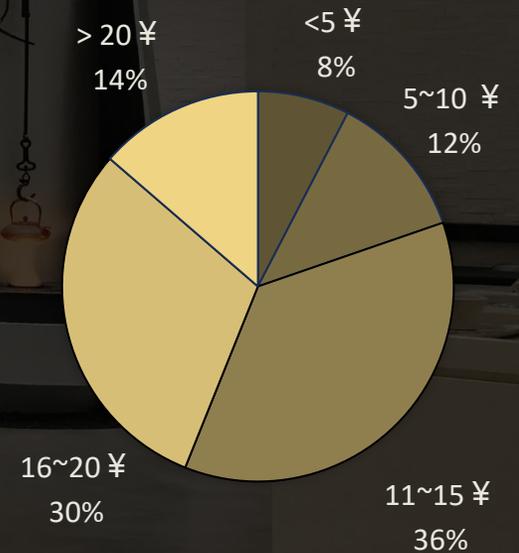
High living pressure and a fast pace of life



### Acceptable Price

At 7 yuan and 15 yuan, not classified as high-priced products

A larger number of consumers have an acceptable price range of 0-15 yuan



- <5 ¥
- 5~10 ¥
- 11~15 ¥
- 16~20 ¥
- >20 ¥

# 2.2 Linear Regression

## C. Analysis of Significant Variables in Model B



### Health- Behaviors

Health-conscious consumers pay more attention to healthier beverages



### Exposure Level

The lower the exposure level, the more curious customers become about our products



### Product Concept

The strongest positive impact  
The core concept of our product itself is already highly appealing



### Tongrentang

Enhanced consumer trust in our product

# 2.2 Linear Regression

## C. Analysis of Significant Variables in Model B



### Four-Season Theme



### Pricing

Increased consumers' flexibility in the product's overall appeal

Consumers prefer the two products tailored for autumn and winter

Consistent with the aforementioned positive impacts of age and health-preserving behaviors



Pricing is reasonable

Additionally, we are pleased to find that all product feature items exert a positive impact on purchase intention. This indicates that our product design is successful, and consumers are willing to purchase the product due to its inherent features

# 2.3 Mediating Analysis

## Mediate Model with City Tier + Brand Attractiveness (Tongrentang)

Dependent Variable (Y): Purchase Intention

Independent Variables (X): City Tier

Mediating Variable 1 (M): Brand Attractiveness (Tongrentang)

### Results

	Estimate	95% CI Lower	95% CI Upper	p-value
ACME	0.0790286	0.0038628	0.1688504	0.042*
ADE	0.0492944	-0.0577254	0.1492973	0.348
Total Effect	0.1283230	0.0092070	0.2442207	0.032*
Prop. Mediated	0.6158567	-0.0328373	2.6586063	0.054.

**Conclusion:** Higher-tier city users show greater recognition for brands like Tongrentang and HEYTEA, boosting purchase willingness. Brand trust/attraction plays a more prominent role than city tier itself.

# 2.4 Moderating Analysis

## A. Age moderates the effect of Brand Attractiveness (Tongrentang) on Purchase Intention

Dependent Variable (Y): Purchase Intention

Independent Variables (X): Brand Attractiveness (Tongrentang)

Moderating Variable (M): Age

### Results

Variable	Estimate	Std. Error	t value	Pr(> t )
(Intercept)	-1.3230	0.9141	-1.447	0.15026
Tongrentang	1.1386	0.2266	5.025	1.66e-06 ***
Age	1.2234	0.4139	2.956	0.00372 **
Tongrentang: Age	-0.2257	0.1018	-2.217	0.02838 *

**F-statistic**

**36.98**

**Adjusted R-squared**

**0.4517**

**p-value**

**< 2.2e-16**

**Conclusion:** Age has a significant negative moderating effect on Tongrentang's brand perception → purchase intention: Both the brand and age positively affect purchase intention, but older age weakens the brand's positive driving effect on purchase intention. The model fits well, with reliable results.

# 2.4 Moderating Analysis

## B. Age moderates the effect of Product Concept on Purchase Intention

Dependent Variable (Y): Purchase Intention  
 Independent Variables (X): Product Concept  
 Moderating Variable (M): Age

Results				
Variable	Estimate	Std. Error	t value	Pr(> t )
(Intercept)	-2.8557	0.8796	-3.246	0.00149 **
Concept	1.5933	0.2444	6.518	1.49e-09 ***
Age	2.0985	0.4064	5.163	9.03e-07 ***
Concept: Age	-0.4782	0.1142	-4.186	5.24e-05 ***

**F-statistic**

**55.88**

**Adjusted R-squared**

**0.5569**

**p-value**

**< 2.2e-16**

**Conclusion:** Age significantly negatively moderates Product Concept → Purchase Intention: Both product concept and age positively affect purchase intention, but older age weakens the product concept's positive drive. The model fits well, with reliable results.

# 3.1 Target Consumers

## Core Consumers

### Demographic Characteristics

Age

**25 years and older**  
(coefficient +0.368)

Place of Residence

**Tier 1 and New Tier 1 cities**  
(coefficient +0.183)

Behavior

**Regular health-preserving**  
(coefficient +0.336)

### Key Decision-Driving Factors

*\*Ranked by Influence*

**1, Product Concept**  
(coefficient +0.436)

**2, Four-Season Adaptability**  
(coefficient +0.250)

**3, Price Reasonableness**  
(coefficient +0.206)

**4, Perception of Tongrentang**  
(coefficient +0.168)



# 3.1 Target Consumers

## Core Consumers

### Sensitivities & Channels



Price  
Sensitivity

**Max acceptable price  
negatively correlates**  
(coefficient -0.175)

Main  
Channels

**Offline convenience  
stores, food delivery  
platforms, milk tea shops**

Main Usage  
Occasions

**Breakfast, work breaks,  
post-lunch refreshment**

# 3.1 Target Consumers

## Potential Consumers



### Demographic Characteristics

Age  
18-25



### Driving Force

Pay more attention to **Product Concept**  
and **Co-branding with Tongrentang**

# 3.1 Target Consumers Summary

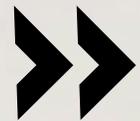
03 CONCLUSION



Attracted by Concept



Validated by Health Attributes & Tongrentang Trust



Strengthened by Functionality & Pricing

## 02, Youth



Potential Market Unlocked through Concept Communication

01, Mature Consumers in High-tier Cities with Health Habits



# 3.2 Marketing Suggestions

## Insight 1

**Tongrentang Serves as a Mediator in the Relationship between City Tier and Purchase Intention**

## Suggestion 1

**Highlight the Advantages of the Collaboration with Tongrentang when Promoting in First-Tier Cities**



**Use icons for ingredients (red dates, codonopsis, mint)**



**Show origin of raw materials, third-party certifications**



**Avoid vague claims**

>>

**Use specific statements:**  
*"Each bottle contains ... grams of herbal extract"*



**Emphasize Tongrentang's professionalism as a time-honored brand with its own pharmacies.**

# 3.2 Marketing Suggestions

## Insight 2

### Age Segments Differ in Concept vs. Tongrentang Influence

**Older users:** More stable purchase intention, strong direct purchase power

**Younger users:** More sensitive to product concepts and the collaboration with Tongrentang, growth potential

## Suggestion 2

### Segment-Specific Strategies



*Older Users*

#### Channels

WeChat groups, health public accounts, pharmacies, supermarket healthsections

#### Messaging

Tongrentang trust, functional benefits, value for money, TCM/nutritionist endorsements



*Younger Users*

#### Channels

Xiaohongshu, Douyin, Bilibili (Social Media), food delivery platforms, convenience stores

#### Messaging

Novel concept, purchasing on the way to work, meals, or fitness sessions, or ordering via food delivery platforms, Introduce Tongrentang, Kol collaborations

# THANK YOU

A N e w P r o d u c t S e r i e s o f H e y t e a

## Team Octopus

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